

Amendments to the Claims

This listing of claims will replace all prior versions and listings of claims.

Listing of Claims

1. (Previously Presented) A method for monitoring the efficacy of a marketing project for a product of a business, wherein the business has a number of representatives, and each representative represents particular customers of the business, the method comprising the steps of:

providing a customer database for storing information about the customers of the business;

providing a number of marketing project parameters;

applying the number of marketing project parameters against the information in the customer database to identify selected customers;

providing a customized listing of customers to at least selected representatives, wherein each of the customized listings includes a listing of the selected customers that the particular representative represents;

generating marketing material for the marketing project;

providing the marketing material to each of the representatives that receives a customized listing;

at least some of the representatives sending the marketing material to at least some of the selected customers listed in their customized listing, wherein at least part of the marketing material includes textual matter;

determining which or how many of the customers that were sent the marketing material by their representative actually purchased the product; and

determining a marketing project efficacy indicator by noting which or how many of the customers that were sent the marketing material by their representative actually purchased the product.

Appl. No. 09/916,951
Reply to Request to Correct Deficiencies dated July 18, 2007

2. (Previously Presented) A method according to claim 1 wherein the marketing project efficacy indicator is determined by comparing the number of customers that were sent the marketing material by their representative with the number of the customers that were sent the marketing material by their representative and actually purchased the product.

3. (Previously Presented) A method according to claim 1 wherein the marketing project efficacy indicator is determined by comparing the number of customers that were sent the marketing material by their representative with the number of the customers that were sent the marketing material by their representative and did not purchased the product.

4. (Previously Presented) A method according to claim 1 further comprising the step of monitoring revenues generated from the purchase of the product by the customers that were sent the marketing material by their representative.

5. (Original) A method according to claim 4 wherein the marketing project efficacy indicator is determined by comparing the revenues generated from the sale of the marketed product relative to a revenue goal.

6. (Original) A method according to claim 1 wherein the marketing project efficacy indicator is determined by comparing the number of products sold versus a goal.

7. (Canceled)

8. (Previously Presented) A method according to claim 1 further comprising the steps of;
modifying the marketing material if the marketing project efficacy indicator is deemed to be too low.

Appl. No. 09/916,951
Reply to Request to Correct Deficiencies dated July 18, 2007

9. (Previously Presented) A method according to claim 1 further comprising the step of:

modifying selected marketing project parameters if the marketing project efficacy indicator is deemed to be too low.

10. (Currently Amended) A method for marketing a product to customers of a business, wherein the business has a number of representatives, and each representative represents particular customers, the method comprising the steps of:

providing a customer database for storing information about the customers of the business;

providing a number of marketing project parameters;

applying the number of marketing project parameters against the information in the customer database to identify selected customers;

providing a customized listing to at least some of the representatives, each of the customized listings including [[the]] a portion of the selected customers that are represented by the particular representative;

at least some of the representatives electing to provide marketing material about the product to at least some of their customers listed on their customized listing, wherein the marketing material is personalized to at least appear to be from the representative, wherein at least part of the marketing material includes textual matter.

11. (Previously Presented) A method according to claim 10 further comprising the steps of:

monitoring how many and/or which of the customers that were provided marketing material about the product actually purchased the product from their representative.

12. (Previously Presented) A method according to claim 11 further comprising the steps of:

Appl. No. 09/916,951
Reply to Request to Correct Deficiencies dated July 18, 2007

determining a marketing project efficacy indicator for the marketing project by examining which of the customers that were provided with marketing material about the product actually purchased the product.

13. (Previously Presented) A method according to claim 12 wherein the marketing project efficacy indicator is determined by comparing the number of customers that were provided marketing material with the number of those customers that were provided marketing material that actually purchased the product from a representative of the business.

14. (Original) A method according to claim 11 further comprising the step of:
determining common characteristics for those customers that actually purchased the product from a representative of the business.

15. (Previously Presented) A method according to claim 10 further comprising the steps of:
monitoring how many and/or which of the customers that were provided marketing material about the product did not purchased the product from their representative of the business.

16. (Previously Presented) A method according to claim 15 further comprising the steps of:
determining a marketing project efficacy indicator for the marketing project by examining which of the customers that were provided with marketing material about the product did not purchase the product.

17. (Previously Presented) A method according to claim 16 wherein the marketing project efficacy indicator is determined by comparing the number of customers that were provided marketing material with the number of those customers that were provided marketing

Appl. No. 09/916,951
Reply to Request to Correct Deficiencies dated July 18, 2007

material that did not purchased the product from a representative of the business.

18. (Original) A method according to claim 15 further comprising the step of:
determining common characteristics for those customers that did not purchase the
product from a representative of the business.

19. (Previously Presented) A method according to claim 10 wherein the business is a
financial services business, the method further comprising the steps of:
generating the marketing material;
checking the marketing material for compliance with applicable rules and regulations,
thereby resulting in compliant marketing material;
providing the compliant marketing material, as well as the customized listing of selected
customers, to each of the representatives that received a customized listing.

20. (Previously Presented) A method according to claim 10, wherein the customized
listing of the selected customers is provided to each of the representatives that received a
customized listing in a format that is compatible with printing labels.

21. (Previously Presented) A method according to claim 10, wherein the customized
listing of the selected customers is provided to each of the representatives that received a
customized listing in a format that is compatible with printing envelopes or post cards.

22. (Previously Presented) A method according to claim 10, wherein the customized
listing of the selected customers is provided to each of the representatives that received a
customized listing in a format that is compatible with a merge function of an application
program.

23. (Previously Presented) A method according to claim 10, wherein the customized

Appl. No. 09/916,951
Reply to Request to Correct Deficiencies dated July 18, 2007

listing of the selected customers is provided to each of the representatives that received a customized listing in a format that is compatible with a spreadsheet application program.

24. (Previously Presented) A method according to claim 10, wherein the customized listing of the selected customers is provided to each of the representatives that received a customized listing in a format that is compatible with an e-mail program.

25. (Previously Presented) A method for marketing a product to customers of a business, wherein the business has a number of representatives, and each representative represents a portion of the customers, the method comprising the steps of:

providing a customer database for storing information about the customers of the business;

providing a marketing project having a number of marketing project parameters;

applying the number of marketing project parameters against the information in the customer database to identify selected customers;

providing a notice announcing the marketing project to one or more of the representatives;

at least some of the representatives reviewing the notice and requesting a customized listing that includes a listing of the portion of the selected customers that are represented by the representative; and

determining a marketing project appeal indicator by monitoring how many representatives reviewed the notice and requested a customized listing.

26. (Previously Presented) A method according to claim 25 wherein the customized listing of selected customers is provided to one or more of the representatives upon initiation by the representative.

27. (Canceled)

Appl. No. 09/916,951
Reply to Request to Correct Deficiencies dated July 18, 2007

28. (Previously Presented) A method according to claim 25 further comprising the step of:

making a contact entry in the customer database when a representative contacts a customer about the product; and

determining a marketing project appeal indicator by monitoring the contact entries in the customer database.

29. (Previously Presented) A method according to claim 25 wherein the customized listing of the selected customers that is provided to a particular representative only includes customers that the particular representative represents.

30. (Previously Presented) A method according to claim 25 wherein an identifier for each customer that actually purchased the product is generated by having each representative initiate the recording of each sale of the product in the customer database.

31. (Previously Presented) A method for marketing a product to customers of a business, wherein the business has a number of representatives, and each representative represents particular ones of the customers of the business, the method comprising the steps of:

generating marketing material, wherein at least part of the marketing material includes textual matter;

checking the marketing material for compliance with applicable rules and regulations, thereby resulting in compliant marketing material;

providing a customer database for storing information about the customers of the business;

providing a number of marketing project parameters;

applying the number of marketing project parameters against the information in the customer database to identify selected customers;

Appl. No. 09/916,951
Reply to Request to Correct Deficiencies dated July 18, 2007

providing the compliant marketing material and a customized listing of the selected customers to at least some of the representatives; and

at least some of the representatives providing the compliant marketing material to at least some of the customers listed on their customized listing of selected customers.

32. (Previously Presented) A method according to claim 31, wherein the rules and regulations are related to a particular product.

33. (Previously Presented) A method according to claim 31 further comprising the steps of:

monitoring how many and/or which of the customers that were actually provided marketing material about the product actually purchased the product from their representative.

34. (Previously Presented) A method according to claim 33 further comprising the steps of:

determining a marketing project efficacy indicator for the marketing project by comparing the number of customers that were actually provided marketing material with the number of those customers that were actually provided marketing material that actually purchased the product from their representative.

35. (Previously Presented) A method according to claim 31 further comprising the step of:

determining common characteristics for those customers that actually purchased the product from their representative.

36. (Previously Presented) A method for monitoring the efficacy of a marketing project for a product of a business, wherein the business has a number of representatives, each representative represents particular customers of the business, and the customers of one

Appl. No. 09/916,951
Reply to Request to Correct Deficiencies dated July 18, 2007

representative are only represented by that representative, the method comprising the steps of:

providing a customer database for storing information about the customers of the business;

providing a number of marketing project parameters;

applying the number of marketing project parameters against the information in the customer database to identify selected customers;

providing a customized listing of customers to at least selected representatives, wherein each of the customized listings includes a listing of the selected customers that the particular representative represents, wherein customers are represented by a single representative;

generating marketing material for the marketing project;

providing the marketing material to each of the representatives that receives a customized listing;

at least some of the representatives sending the marketing material to at least some of the selected customers listed in their customized listing;

determining which or how many of the customers that were sent the marketing material by their representative actually purchased the product; and

determining a marketing project efficacy indicator by noting which or how many of the customers that were sent the marketing material by their representative actually purchased the product.